

Managed End User

Proactive monitoring, maintenance and support for your desktop environment



- Proactive remote monitoring and automated self-healing
- Immediate support wherever you are via an industry leading secure, remote management platform
- End-to-end IT management, including managing relationships with third party vendors
- IT security aligned with industry best practice
Per user billing results in predictable
- IT support costs
- Backed by a team of certified engineers with over a decade of IT support experience



Product Overview

Qwerti Managed Desktop is a proactive and on demand support service. Access to support is as easy as clicking a Qwerti support icon. Our industry leading Remote Management and Monitoring (RMM) software allows us to remotely correct issues before they become problems. This includes automated self-healing, such as restarting Windows, or more advanced functions, such as clearing temporary files and recycle bins when a disk drive is nearly full.

We provide comprehensive security including anti-virus and patch management (both Microsoft and select third party software). Patch management is vital in ensuring that your operating system is secure, as many viruses use known vulnerabilities to infect machines. By ensuring that your desktops are correctly patched, we provide the first step in running a secure environment. In addition, Qwerti offers laptop and desktop rentals (both new and refurbished) for customers looking to reduce costs.

Features and Benefits

Proactive Monitoring and Reporting

Proactive monitoring alerts our team of engineers of any issues within your IT environment so that we can resolve them when they are molehills rather than mountains. This keeps your IT environment healthy.

Desktop Support

Remote support is only an icon click, email or call away.

Third party vendor management

Qwerti provides end-to-end IT management which includes managing relationships with third party vendors on Qwerti supplied hardware.

Patch Management

Keeping software current is crucial for businesses today, but in many disciplines, updating features may cause more problems than it solves. This is why our RMM software has full support for Microsoft's new Monthly Security-Only updates, enabling us to keep your desktop secure while reducing the risk of incompatibilities with your software.

Anti-Virus

Every managed desktop includes anti-virus and anti-malware.

