

# Comprehensive monitoring, reporting and consulting for your network



Improve network performance and reduce downtime.

- 24/7 Network monitoring and alerts
- Proactive remediation of SLA breaches
- Comprehensive network health reporting
- Reduce downtime and improve IT performance
- Rent network assets and reduce costs
- Monitor multiple network devices in a single pane of glass

## Product Overview

The modern network is a complex integration of multiple components, including access, connectivity, switches, firewalls and Wi-Fi. With many employees working remotely or in a hybrid environment, your company network extends to their home network as well.

The impact of a poor network is potentially catastrophic on employee productivity, especially as we all rely on email, collaboration tools and video conferencing to get our jobs done.

With so many moving components, it's critical that IT support staff can identify faults immediately to resolve issues in minutes instead of hours.

In addition, you need reassurance that your staff have the skills and experience to troubleshoot those problem areas.

Our Managed Network service offers comprehensive monitoring, alerting and remediation across every single network point as well as the relevant skills to troubleshoot affected areas.

This allows for real-time insight into network performance, capacity, and availability for proactive remediation.

Although a network tech refresh is a key imperative, most businesses don't have the necessary credit facility or cash flow to fund the CapEx.

Qwert offers asset rentals – including Access Points – to reduce the cost of ownership and capital outlay for any network hardware.



## How it Works

**ACCESS**  
Network

**CONNECTIVITY**  
Wi-Fi

**FIREWALL**  
MFP



**Monitoring, Alerts, Reporting, Remediation**



# Features & Benefits

## Real-time monitoring and alerts

Identify issues quickly before they impact your business

## Detailed reporting

Engineers have access to the right information to resolve faults quickly and identify problems that may impact health in future

## Configuration backup

Backup of all monitored device configurations, with a full audit trail of changes

## Predictive analytics

Automatic baselining and behavioural learning to enable optimum resource provisioning

## Single Pane of glass

Single topographical map of all monitored devices for easy problem identification

## Integrated Help Desk

Integrated Help Desk for monitoring and remediation gives Qwerti engineers a single view of identical information for collaboration  
Ensure you engineers a single view of identical information for collaboration



# Ensure your network supports your business

